



## **Tear down the wall between service, sales and your customers with autoWALL. Entice-Engage-Retain**

*Empowering the relationships that transform business results  
By using state of the art technology that works and costs less  
Powered by the Game Changing tool autoWALL provides*

**This Tool has shown to increase the lines per repair order by 29%**

1. Ability to retrieve all open repair orders.
2. Ability to customize inspection sheet to the needs of dealership.
3. Append photos and notes to the inspection sheet (VHR, Vehicle Health Report).
4. This interactive inspection sheet is automatically communicated to customers via text, post, or email.
5. System notifies Parts of the existence of completed VHR and parts reviews availability and pricing.
6. Advisor is notified of the completion of VHR by parts and he will review or add labor pricing.
7. Customer is notified of the completion of VHR and they can review and provide authorization.
8. Any declined services are then added to the automatic declined follow up.
9. The completed VHR is kept in customer profile for perpetuity.
10. Direct marketing for service customers included at no additional cost.
11. Customer facing APP, through which customers can access historical information, communicate with dealership people, set appointment, push appointment to device calendar, view vehicle health report and ultimately pay on line.

### **Cost of acquisition:**

**Install fee: \$2,250.00**

**Monthly Fee: \$995.00**

### ***Gratis Technologies***

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**Digital Solutions 4 Service Drive**

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1. Interactive customer community with pre populated owner portal. Through which the customer can request service appointment with 4 clicks.
2. DMS certified tools allow advisor to efficiently and comprehensively retrieve pre-set appointment append to it and complete visual inspection, take photos and receive customer signature and provide complete estimate, which will all save to customer profile for perpetuity.
3. Communication allows dealership employees to communicate with customers via, text, email or post. All kept for perpetuity in customer profile.
4. Early Warning system allows customer to communicate back with dealership management their sentiments directly, efficiently and quickly without having to know contact information.
5. SPOL informs customer of completion of repair automatically and offers customer the option to pay online if they wish.
6. Direct marketing for service customers included at no additional cost.
7. Customer facing APP, through which customers can access historical information, communicate with dealership people, set appointment, push appointment to device calendar, view vehicle health report and ultimately pay on line.

### **Your 2017 Digital Solutions 4 Service Drive Pricing:**

**Initial Set up Fee : \$1995**

**Monthly Fees: \$995**

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