

INTRODUCING...



at the intersection of Technology and Hospitality

Increase customer satisfaction.
Improve efficiency.
Improve dealership profitability.

techWALL® is a Fixed Operations management tool that consolidates nearly all FixedOp functionalities into **one** platform. It streamlines **communication** between the service advisor, technician and customer, **automates** multiple tasks and **integrates** with your dealership's chosen DMS. **And, most importantly, it increases hours per RO by at least half an hour in the first ninety days.** PLUS, techWALL® users that have CDK DMS did not miss a beat running their service drive even during the recent CDK challenges.



techWALL® dealers have the highest CSI scores in the country



BDC FUNCTIONALITY

Manages appointments, tracks customer service history, and automates communication via text and email.



SERVICE LANE SOLUTIONS

Enables touchless check-in, digital inspections with photo and video capture, and electronic signatures.



SERVICE SHOP FEATURES

Electronically assigns tasks based on technician skillsets, facilitates thorough inspections with reporting and offers two-way communication tools.



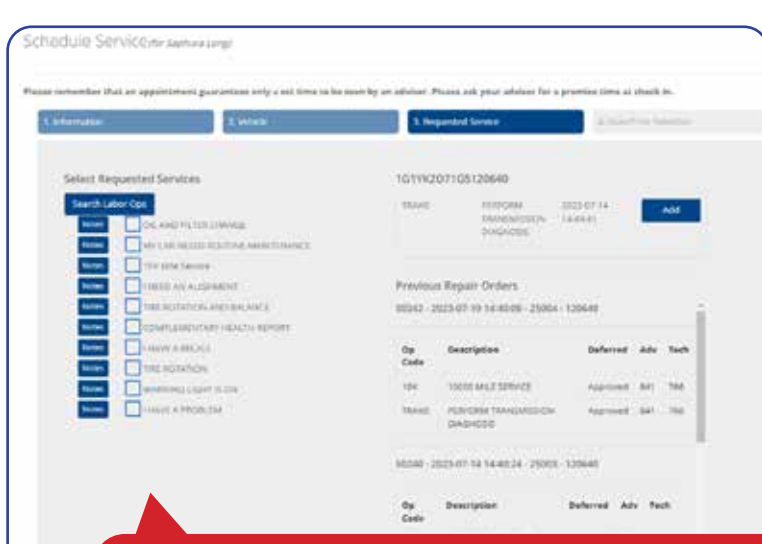
COMMUNICATIONS PLATFORM

Provides TCPA-compliant text messaging, internal instant messaging, and real-time repair status updates for customers.



ONLINE PAYMENT PROCESSING

Our payWALL® system processes payments directly through dealers' chosen merchants with zero additional charges.



Be sure to check out what Automotive News had to say about techWALL®

- ✓ **Improved CSI / Customer Retention:** Streamlines customer service experience and fosters trust through clear communication and personalization.
- ✓ **Transparency:** Enhances communication between customer and technician through a user-friendly platform and detailed reports.
- ✓ **Increased Profitability:** More work per repair order, faster turnaround times, and improved technician efficiency.
- ✓ **Increased Fixed Absorption:** Reduces costs by eliminating the need for multiple third-party platforms.
- ✓ **Accountability:** Provides a digital record of all approvals, signatures, and communication for legal protection.

techWALL® is a one-stop solution for dealerships to improve efficiency, customer satisfaction and profitability in your FixedOp departments and it's more affordable and comprehensive than competitors.

SCHEDULE YOUR FREE DEMO