

Tear down the wall between service, sales and your customers with autoWALL. Entice-Engage-Retain

Empowering the relationships that transform business results By using state of the art technology that works and costs less Powered by the Game Changing tool autoWALL provides

This Tool has shown to increase the lines per repair order by 29%

- 1. Ability to retrieve all open repair orders.
- 2. Ability to customize inspection sheet to the needs of dealership.
- 3. Append photos and notes to the inspection sheet (VHR, Vehicle Health Report).
- 4. This interactive inspection sheet is automatically communicated to customers via text, post, or email.
- 5. System notifies Parts of the existence of completed VHR and parts reviews availability and pricing.
- 6. Advisor is notified of the completion of VHR by parts and he will review or add labor pricing.
- 7. Customer is notified of the completion of VHR and they can review and provide authorization.
- Any declined services are then added to the automatic declined follow up.
- 9. The completed VHR is kept in customer profile for perpetuity.
- 10. Direct marketing for service customers included at no additional cost.
- 11. Customer facing APP, through which customers can access historical information, communicate with dealership people, set appointment, push appointment to device calendar, view vehicle health report and ultimately pay on line.

Gratis Technologies